

groov▶▶e My Tag



Works with

Apple Find My



Bluetooth®

Smart Tracker
Find My Everything

groov-e.co.uk



30 Day Right To Return

We do not envisage any problems occurring with your groov-e GV-MA201 My Tag Smart Tracker. However, for your peace of mind, should any fault occur, please return it within 30 days to your retailer with proof of purchase for an exchange or refund.



12 Month Guarantee

This product is guaranteed for twelve months. Please retain your receipt as this will be required as proof of purchase in the event that the device does not perform as expected then please contact your original point of purchase, should you require further assistance then please contact us.



Extended Warranty

Please register your product within 30 days from date of purchase www.groov-e.co.uk/warranty. Proof of purchase required.



Contact Us

Reach out to us at info@groov-e.co.uk or visit www.groov-e.co.uk

“Congratulations on your purchase and **Thank You** for choosing the groov-e GV-MA201 **My Tag Smart Tracker.**”



IMPORTANT SAFETY INFORMATION

Please read this important information carefully before you use the My Tag and save it for future reference.

- 1.** Keep this product and all of its parts out of reach of small children.
- 2.** Batteries are to be inserted with the correct polarity.
- 3.** The supply terminals are not to be short-circuited.
- 4.** This product does not contain any user serviceable parts. Unauthorised handling of the device may damage it and will void your warranty.
- 5.** Keep it dry. Avoid exposure to precipitation, humidity and liquids which could all affect the product circuitry.
- 6.** Do not leave it in low temperatures as moisture can form inside the product, which may damage the circuit board.
- 7.** Do not leave it in high temperatures as electronic devices and plastic parts may warp in heat.
- 8.** Keep it away from bright sunlight or heat sources, such as a radiator.
- 9.** Never place any type of candle or naked flame on top of, or near the product.



BATTERY WARNING!

KEEP OUT OF REACH OF CHILDREN

Swallowing can lead to chemical burns, perforation of soft tissue, and death. Severe burns can occur within 2 hours of ingestion. Seek medical attention immediately.



 **CAUTION!**

Contains a coin battery. Hazardous if swallowed.

 **CAUTION!**

A coin battery can cause serious internal chemical burns if swallowed.

 **CAUTION!**

Dispose of used batteries immediately. Keep new and used batteries away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention. If the battery compartment does not close securely, stop using the product and keep it away from children.

NO OBVIOUS SYMPTOMS:

Unfortunately, it is not obvious when a button or coin battery is stuck in a child's oesophagus (food pipe).

There are no specific symptoms associated with this. The child might:

- Cough, gag or drool a lot;*
- Appear to have a stomach upset or a virus;*
- Be sick;*
- Point to their throat or stomach;*
- Have a pain in their abdomen, chest or throat;*
- Be tired or lethargic;*
- Be quieter or more clingy than usual or otherwise "not themselves";*
- Lose their appetite or have a reduced appetite; and*
- Not want to eat solid food / be unable to eat solid food.*

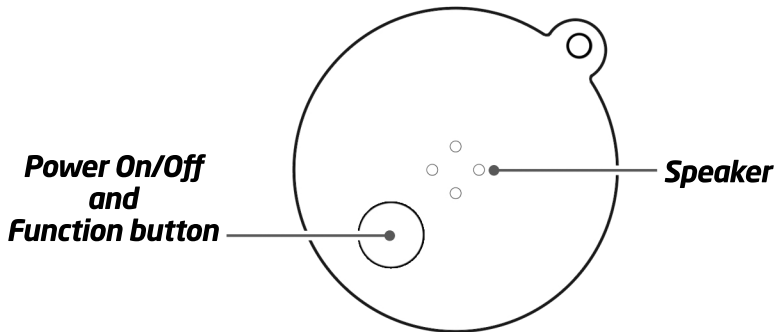
These sorts of symptoms vary or fluctuate, with the pain increasing and then subsiding. A specific symptom to button and coin battery ingestion is vomiting fresh (bright red) blood. If the child does this seek immediate medical help. The lack of clear symptoms is why it is important to be vigilant with "flat" or spare button or coin batteries in the home and the products that contain them.

OVERVIEW

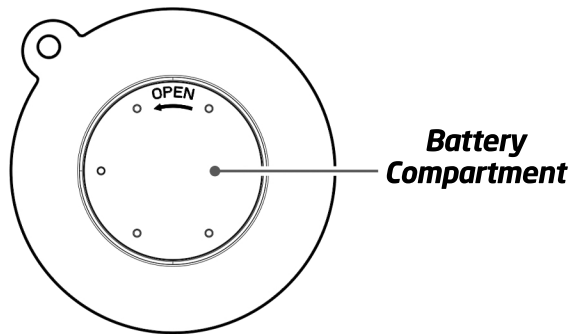
IN THE BOX

- **1 x** My Tag Smart Tracker (including CR2032 coin battery)
- **1 x** User Manual
- **1 x** Stainless Steel Keyring

FRONT



REAR



IP67 WATERPROOF & DUST TIGHT

Your My Tag is completely dust tight as well as being waterproof up to a depth of 1 metre, for up to 30 minutes.

OPERATION

Power On/Off

- 1. Short press the Function button to Power On. A series of short audible beeps will sound.*
- 2. Long press the Function button to Power Off. An audible double beep will sound.*

Apple Find My App

- 1. On your Apple iPhone, iPad, iPod touch, Apple Watch or iMac update to the latest version of iOS.*
- 2. Allow notifications from the App.*

Connect your My Tag

- 1. Power on your My Tag.*
- 2. Within the Find My App, select the 'Items' tab and tap 'Add item', followed by 'Other Supported item'.*
- 3. Once your My Tag has been found, tap 'Connect'.*
- 4. Choose and enter a recognizable name and emoji for your My Tag, these will appear on the Map on your Apple device. Tap 'Continue'.*
- 5. You will be asked to confirm your My Tag link to your Apple ID with supporting information about this My Tag. Tap 'Agree'.*
- 6. A map will appear displaying the chosen emoji for your My Tag. Tap 'Finish'.*
- 7. Your My Tag is now set up and ready to be attached to whatever item you wish to locate, e.g. your house or car keys.*

Find your My Tag when it is Nearby

- 1. Open the Find My app on your Apple device and select the 'Items' tab.*
- 2. Tap on your named My Tag from the list shown and tap 'Play Sound'.*
- 3. Your My Tag will beep.*
- 4. Tap on 'Stop Sound' to stop the My Tag beeps.*

OPERATION

Find your My Tag's Last Known Location

- 1. Open the Find My app on your Apple device and select the 'Items' tab.*
- 2. Tap on your named My Tag from the list shown.*
- 3. Your My Tag's last known location will be shown on the map using the emoji you chose during the connection set up.*
- 4. To navigate to your My Tag's last known location, tap 'Directions' to open the Maps app and tap 'Go'.*
- 5. Tap ^ and 'End Route' when you have located your My Tag.*

Notify When Left Behind

- 1. Open the Find My app on your Apple device and select the 'Items' tab.*
- 2. Tap on your named My Tag from the list shown.*
- 3. Pull up the App options and enable 'Notify When Left Behind' and tap 'Done'.*
- 4. You will receive a notification on your Apple device when you leave your My Tag behind and it's no longer in range.*

Notify when your My Tag Has Been Found in Lost Mode

- 1. Open the Find My app on your Apple device and select the 'Items' tab.*
- 2. Tap on your named My Tag from the list shown.*
- 3. Pull up the App options and under 'Lost Mode' tap on 'Enable'.*
- 4. Information about Lost Mode will be displayed, tap on 'Continue'.*
- 5. Enter a contact phone number or email address and tap 'Next'.*
- 6. You can now enter a message that will be shared with the person that finds your My Tag.*
- 7. Tap 'Activate' to enable Lost Mode and Notify When Found.*

Note: When 'Lost Mode' is enabled, 'Notify When Found' is automatically switched on and your My Tag is locked and cannot be paired to a new Apple device.

OPERATION

Precision Finding (Supported on iPhone 11 models and later)

If your My Tag is nearby you can use precision finding to help you to find it.

- 1. Open the Find My app on your Apple device and select the 'Items' tab.*
- 2. Tap on your named My Tag from the list shown.*
- 3. Tap on 'Find Nearby' and follow the onscreen instructions and move around until your iPhone has connected to your My Tag.*
- 4. Your iPhone will display the distance and direction to your My Tag. Use that information to move closer to your My Tag until you've found your lost item.*
- 5. When your My Tag is within Bluetooth range (10 metres/33 feet), you can play a sound on your My Tag by tapping 'Play Sound'. Tap 'Stop Sound' to stop the My Tag beeps.*
- 6. Tap on the 'X' when you've finished.*

Remove the My Tag from Find My app.

- 1. Open the Find My app on your Apple device and select the 'Items' tab.*
- 2. Tap on your named My Tag from the list shown.*
- 3. Pull up the App options and under 'Lost Mode' ensure that this is disabled. Tap on 'Enabled', followed by 'Turn Off Lost Mode', then 'Turn Off'.*
- 4. Scroll to the bottom of the App Options screen and tap on 'Remove item'.*
- 5. A Remove Item? check screen will appear, scroll to the bottom and tap on 'Remove'. Tap 'Remove' again.*
- 6. Your My Tag will be unlinked from your Apple ID and the My Tag will beep to confirm this.*

TROUBLESHOOTING

Unwanted Tracking Detection

If your Apple device detects that an unknown Smart Tag, that has not been linked to your Apple ID is travelling with you, it will send you a notification. A sound will start playing so that you will be able to find it. These alerts are only activated when a Smart Tag is not connected to its owner's Apple device, so your partner's Smart Tag will not trigger a sound if they are with you.

Replace the Battery

- 1. On the back of the My Tag, turn the battery compartment cover anti-clockwise in the direction of the OPEN arrow.*
- 2. Remove the old battery and dispose of it at an appropriate recycling facility.*
- 3. Replace the battery with a new CR2032 battery and place it positive '+' side up (Battery number and text facing up).*
- 4. Replace the battery compartment cover, ensuring that it threads correctly and turn it clockwise to secure it.*

Battery Status

You can check the status of the My Tag battery within the Find My app.

- 1. Open the Find My app on your Apple device and select the 'Items' tab.*
- 2. Tap on your named My Tag from the list shown.*
- 3. Underneath the name you have given to your My Tag, a battery icon will display the current battery status.*

TROUBLESHOOTING

The Find My app cannot see the My Tag to connect

- *The My Tag may be powered off. Short press the function button to power it on.*
- *The Find My app may need to be updated. Please update to the latest version.*
- *The My Tag may be out of range. Keep your My Tag with you when you are trying to connect it to your Apple Device and ID.*
- *The My Tag battery may be low. Replace the CR2032 battery.*

I can't see 'Find Nearby' within the Find My app

- *This may not be supported by your iPhone. Precision Finding is supported on iPhone 11 models and later.*
- *Check that you've turned on Location Access for the Find My app. Go to Settings > Privacy > Security > Location Services and check that Location Services is turned on. For the most accurate location finding, turn on Precise location.*
- *Your My Tag may be out of range. Get directions to it first using the Find My app.*

Play a Sound does not work within the Find My app

- *The My Tag is out of Bluetooth range, which is 10 metres/33 feet. Move closer to the My Tag using Directions within the Find My app, and then tap Play Sound again.*

BATTERY DISPOSAL

CAUTION!

Dispose of used batteries immediately. Keep new and used batteries away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention. If the battery compartment does not close securely, stop using the product and keep it away from children.

This product contains batteries and should not be treated as normal household waste and should be recycled. Please take it to your nearest collection facility or for further details contact your local council or visit www.recycle-more.co.uk

Batteries contain substances that may be harmful to the environment and human health. Keep out of the reach of children and seek immediate medical help if swallowed.

Never throw batteries into a fire or attempt to open the outer casing. Should your product develop a fault please visit our website at www.groov-e.co.uk

Environment Protection

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.



- Compatible with Apple devices only
- Certified with "Works with Apple Find My"
- "Precision Finding"
- Ideal for tracking your luggage, keys, wallet, purse and more...
- Bluetooth Connectivity
- IP67 Waterproof & Dust Tight
- Built-in buzzer with up to 60dB sound level
- Stainless steel keyring included
- CR2032 battery included



GUARANTEE

Subject to the conditions stated below, groov-e guarantees this equipment against defects in workmanship or materials of its mechanical and electronic component parts (excluding styling, battery cells, magnetic tapes, re-chargeable batteries, user removeable memory devices, with the exception where the battery is inbuilt into the product) for a period of one year from the date of purchase. This product will be repaired or if necessary replaced free of charge if it has been proven to be defective within the one year warranty period.

1) Claims under this guarantee should be made through the authorised dealer/retailer from whom the equipment was purchased. If this is not possible, please contact groov-e directly.

2) This guarantee is only valid when the equipment is purchased and retained within the United Kingdom and a valid proof of purchase has been provided.

3) This Guarantee Excludes:

(i) All damage caused through accident, misuse, wear and tear, neglect, installation and/or use in a manner inconsistent with technical and safety standards.

(ii) Alterations or adjustments made to equipment

(iii) Loss of data resultant from malfunction of hard drive or other storage device

(iv) Damage caused to any third party device as a result of using the product.

4) No liability under this guarantee shall be incurred:

(i) In respect of damage or loss occurring during transit to or from the purchaser

(ii) Where the serial number plate of the equipment has been removed or altered in any way.

5) groov-e shall not be liable for consequential damage, loss or injury arising from or in connection with the equipment, excepting only that nothing in this condition shall or shall be construed so as to exclude or restrict liability for negligence.

6) The cost of carriage to and from groov-e shall be borne by the purchaser.

7) This guarantee is personal to the original purchaser and is not transferable.

8) If the equipment, in respect of which a claim hereunder is made, is found on examination to comply with the published specifications, a test fee may be incurred.

This guarantee is in addition to and does not in any way affect any statutory or other right of consumer purchasers, including those rights in relation to sections 13 to 15 of the Sale of Goods Act 1979, the Sale and Supply of Goods to Consumer Regulations 2002, The Consumer Rights Act 2015 or the Sale of Goods and Supply of Services Act 1980 (for ROI).

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Castleblayney

Co. Monaghan

Ireland

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Email: info@groov-e.co.uk

Telephone: 020 8839 0978

Register your purchase for extended warranty

www.groov-e.co.uk/warranty